Frontline Credit Union

whole family financial services

Thursday November 19th, 2026

I hope everyone had a fabulous and sunshine-filled summer!
As we move into the fall season, I wanted to provide you a second update on the state of affairs of your Credit Union.

- Our Main Branch at 365 Richmond Rd. remains for sale. Our second conditional offer was cancelled as the purchaser wanted to develop the property for underground parking and didn't realize Westboro is a on significant bedrock.
- We have expanded our footprint in our Kanata branch to allow for additional offices, and some of our Main Branch staff will relocate to that premise in the new year.
- We have built an in-house resource center for you to educate yourself on current fraud trends and learn how to protect yourself. Simply click on our **EDUCATION TAB** on our website and you'll have a library of webinars to choose from. We will be updating the library as we move forward as the scams and scenarios are forever changing.
- We've seen a significant increase in bank card fraud throughout the summer as the bad actors want to steal your card hoping it has the Tap Feature enabled. PLEASE, always keep your card with you and don't leave it in your vehicle as the bad actors have been breaking into vehicles just to get the card.
- We have partnered with Enriched Academy to provide you a **FINANCIAL LITERACY CURRICULUM** FREE OF CHARGE. We are super excited about this venture as we believe it is a **VALUE-AD & WELLNESS CAMPAIGN** for our Membership and is restricted to Frontline Members. (Similar curriculums and offers typically cost an individual $1000+/yr)
    - With over 1,200 courses available for all ages, there's something for everyone, covering topics such as savings, mortgages, day trading, stocks, and bonds. You will be receiving an email from the Enriched Academy to register yourself if you're interested so that you have a secure portal to your own curriculum that is tailored to your needs.
    - You will also be entitled to two appointments per year with your own individual Financial Planning Coach to help you along your journey to financial success.
    - Lastly, we encourage you to make use of the offer with your family members who are not members of Frontline. You are entitled up to 5 registrations for any family member you'd like to offer it to.
- Emily Ross joined our Member Service Representative Team, and she is eager to provide you fabulous service like you've been accustomed to.
- Lastly, Frontline is closing out the most successful year in history on all fronts. Our future couldn't be any brighter! Stay tuned for our AGM date and invite as we're going to have a lot to celebrate!

Steve Kingan
CEO

365 Richmond Road
Ottawa, Ontario K2A 0E7
T 613.729.4312
F 613.729.5075
www.frontlinecu.com